

TPLINK Archer VR1600V- VDSL

Please note: There are multiple versions of this modem, and these are the instructions for one of the versions. Further information and manual can be found at this address:

[https://static.tp-link.com/2019/201907/20190731/1910020873_Archer%C2%A0VR1600v\(AU\)_UG_V1.0.1.pdf](https://static.tp-link.com/2019/201907/20190731/1910020873_Archer%C2%A0VR1600v(AU)_UG_V1.0.1.pdf)

Step 1

Connect your nbn™ equipment and modem using the setup guide provided for your technology type. If you have not completed this, please refer back to the first set up guide.

Step 2

Ensure the modem is powered on. Using a pin, reset the modem by pressing and holding the reset button on the modem until all the lights go off.

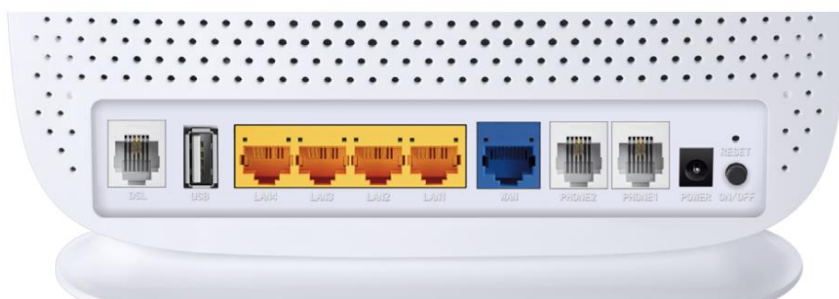


Step 3

Using your own device (computer, laptop, tablet or smartphone), connect to the modem using one of the two options shown below: Ethernet cable directly to the Ethernet port or WiFi.

Ethernet

Connect the Ethernet cable (this is usually yellow, blue, grey or white) as shown below from the Ethernet port (LAN port) on the modem to the Ethernet port on your computer or laptop.



WiFi

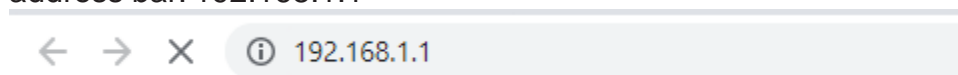
Using the wireless security card from your modem, connect to the wireless (WiFi) network using the security code shown.



Example of wireless security card

Step 4

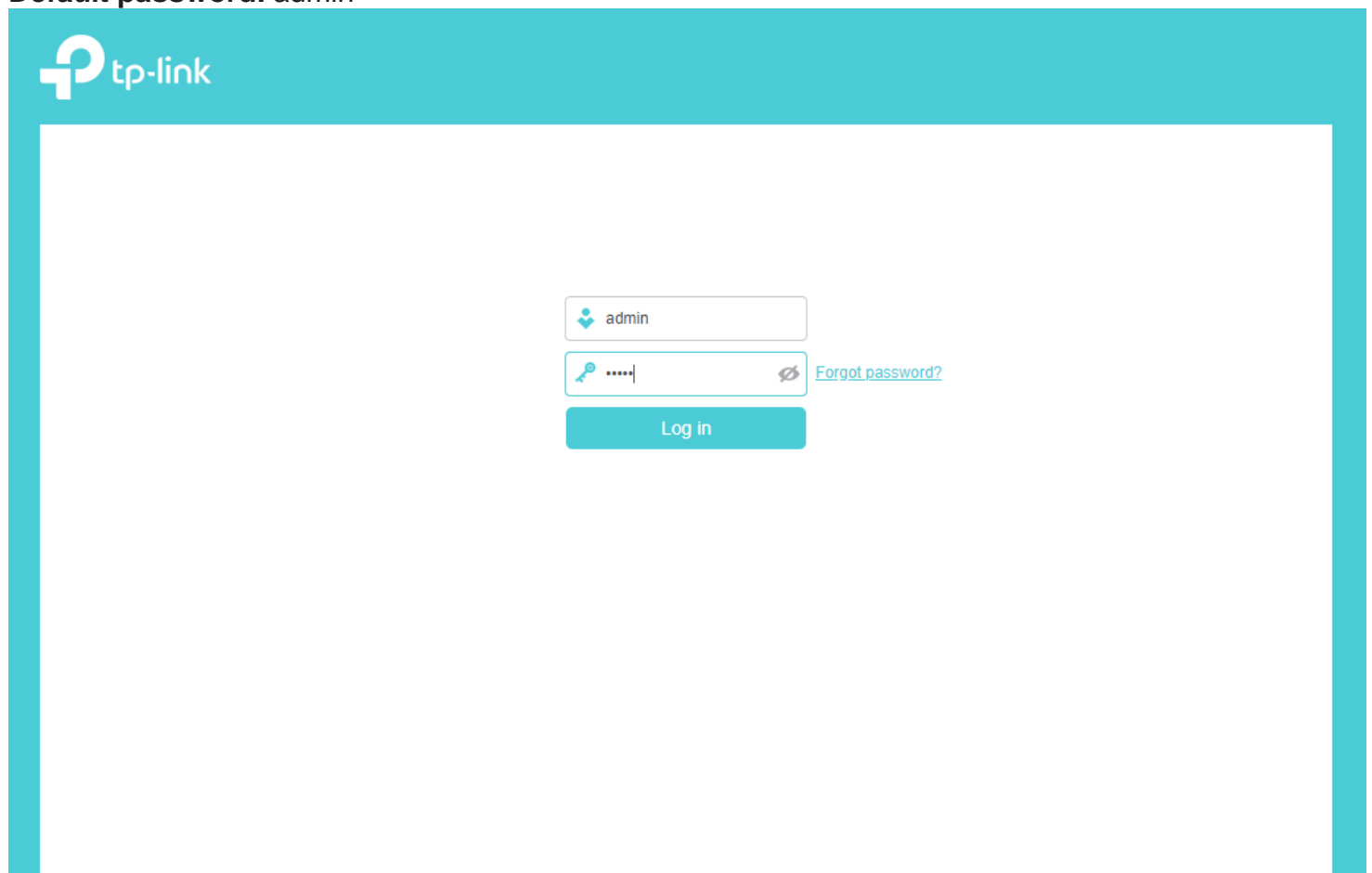
Open a web browser e.g. Google Chrome, Firefox, Internet Explorer. Enter the following into the URL address bar: 192.168.1.1



You may see a login page and if the details are not already prefilled, use the below default settings:

Default username: admin

Default password: admin



Step 5

Click Advanced → choose Network and Select: DSL

Step 6

Select PPPoE and put in Flip Username and password sent to you in the Welcome Email. Ignore other options and click Save.

Quick Setup

Basic

Advanced

English

Log out

Reboot

Internet Connections

Refresh

Add

Delete All

WAN Interface Name	VPI/VCI or VID	Status	Operation	Modify
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Internet Connection Setup

DSL Modulation Type:

☒ VDSL

☐ ADSL

VLAN ID:

☐ Enable

Internet Connection Type:

PPPoE

Username:

Password:

Confirm Password:

Connection Mode:

☒ Auto

☐ On Demand

☐ Manually

Authentication Type:

Auto

IPv4:

☒ Enable

Default Gateway:

Current Connection

IPv6:

☐ Enable

Advanced

MAC Clone

☒ Do NOT Clone MAC Address

Welcome email example

Your Flip NBN details are as follows:

Account Number: test@fliptv.com.au

NBN Plan: Unlimited Fast 50 Plan

NBN technology: Fibre To The Premise*

If you chose to use your own modem with our service, you'll need to use the below settings for your modem configuration:

Username: test@fliptv.com.au

Password: 21587411

← User ID

←

Step 7

You can adjust the Wi-Fi as you wish by click Wireless → click Wireless Setting → click save

Congratulations- Your BYO modem set up should now be complete!

Please note you may need to wait a few minutes for the settings to apply and/or may also need to reboot/powercycle your modem (turn off and on again) if it does not occur automatically.

You can test the connection by visiting a website on your connected device. If it works, your Flip nbn™ internet is up and running! If you have issues connecting, please contact our support team for further troubleshooting.

How to Contact Our Support Team:

1. Give us a call on 1300354788 during our business hours:

Monday- Friday: 9 am-8pm

Saturday and Sunday: 9 am-5 pm

2. Email: enquiries@flipconnect.com.au

Please include in your email your:

- Account Number
- Step number and description of issue/fault
- Any relevant pictures etc. which may assist our team in resolving this for you
- Preferred contact method and/or contact time (we'll do our best to reach you at the requested time).